

Revised Operational COVID Guidelines for Retail



This guidance is intended to assist Calvert County residents, business owners, workers and visitors at this moment in time. Our guiding principles are as follows:

Marylanders should continue to practice physical distancing.

Marylanders should continue to wear face coverings or masks in indoor public places, and outdoors when physical distancing is not possible.

As vaccines become available, every eligible person should get inoculated to speed our community's return to normal.

It is important that all of our actions in the near future are consistent with these guiding principles:

- » Employees are required to properly wear face coverings. Masks must cover both nose and mouth.
- » Customers and visitors over the age of 5 must wear a face covering.
- » Evaluate floor plan to limit congestion points and maintain social distancing.
- » Appropriate signage upon entry into the facility indicating face coverings and proper social distancing requirements while inside the facility.
- » Social distancing markers (6 feet apart) are provided in areas where customers may form lines or congregate (service counters, check-out lines, etc.).
- » EPA registered disinfectants are available. Gloves should be readily available for the assigned staff member that will be cleaning high contact surfaces.
- » Hand sanitizing stations or hand washing stations are readily available and stocked for staff.
- » Provide hand wipes or another means of disinfecting carts and baskets for customers upon entry into the facility or have staff clean ALL carts after each customer's use.
- » Encourage touchless payment option.
- » Continue to encourage online ordering and curbside pick-up.
- » If possible, provide designated shopping hours for vulnerable populations.
- » A plan is in place for employee wellness checks. Have a secure location to store these documents.
- » Prepare a training document of proper responses to customers who challenge social distancing and other protocols.

**Requirements may change at any point contingent on health necessities or new directives from the Governor's Office.*